

ROSI Recovery Domain Scores: Portsmouth - 7/1/2014 to 6/30/2015

Avg Score
Range: 1 - 4 N = 77

Meaningful Activities:	3.255	68
Material Resources:	2.977	75
Peer Support:	2.401	57
Choice:	3.447	76
Social Relationships	3.416	77
Formal Service Staff	3.483	76
Formal Services:	3.426	77
Self/Holism:	2.993	76
Overall Average:	3.249	78

Number of Respondents by Service

Counseling: 40	Medication Service: 50	Case Management: 44	Housing Service: 18
Psychosocial Rehab: 24	Club House: 38	PACT/ICT: 0	Employment Services: 10
Alcohol Services: 15	Co-occurring MH/SA: 0	Other Services: 4	Self Help: 14

Gender

Female	33
Male	39
Missing	5

Age Groups

Ages 1-17	1
Ages 18-34	20
Ages 35-64	40
Ages 65 +	4
Missing	12

Time in Treatment

1. Less than 1 year	3
2. 1 to 2 years	5
3. 3 to 5 years	10
4. More than 5 years	54
Missing	5

Education

1. Less than High School	14
2. High School/GED	36
3. College/Technical Training	18
4. Graduate School	3
Missing	6

Racial Groups

1. American Indian/Alaskan	3
2. Asian	1
3. Black	17
5. White	50
6. More than One	2
Missing	4

Hispanic

missing	77
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Home Community

1. Urban	17
2. Suburban	13
3. Rural	37
4. Remote/frontier	2
Missing	8

Living Arrangement

1. Own home/apt	35
2. Supervised/supported apt.	10
3. Residential facility	8
4. Boarding home	1
5. Homeless	2
Missing	21

ROSI 42 Items: Average Scores 7/1/2014 to 6/30/2015 by CSB: Portsmouth

	Avg Score	N = 77
1 There is at least one person who believes in me:	3.494	77
2 I have a place to live that feels like a comfortable home to me:	3.192	73
3 I am encouraged to use consumer-run programs:	3.288	66
4 I do not have the support I need to function in the roles I want in my community:	1.853	75
5 I do not have enough good service options to choose from:	1.932	74
6 Mental health services helped me get housing in a place I feel safe:	3.039	51
7 Staff do not understand my experience as a person with mental health problems:	1.932	74
8 The mental health staff ignore my physical health:	1.740	77
9 Staff respect me as a whole person:	3.487	76
10 Mental health services have caused me emotional or physical harm:	1.618	76
11 I can not get services when I need when I need them:	1.831	77
12 Mental health services helped me get medical benefits that meet my needs:	3.183	71
13 MH services led me to be more dependent - not independent:	2.303	76
14 I lack the information or resources I need to uphold my client rights and basic human rights:	1.868	76
15 I have enough income to live on:	2.160	75
16 Services help me develop the skills I need:	3.135	74
17 I have housing that I can afford:	2.671	70
18 I have a chance to advance my education if I want to:	3.152	66
19 I have reliable transportation to get where I need to go:	2.961	76
20 Mental health services helped me get or keep employment:	2.657	35
21 Staff see me as an equal partner in my treatment program:	3.618	76
22 Mental health staff support my self-care or wellness:	3.636	77
23 I have a say in what happens to me when I am in crisis:	3.521	73
24 Staff believe I can grow, change and recover:	3.640	75
25 Staff use pressure, threats, or force in my treatment:	1.137	73
26 There was a consumer peer advocate to turn to when I needed one:	2.364	55
27 There are consumers working as paid employees in the mental health agency where I receive services:	1.490	51
28 Staff give me complete information in words I understand before I consent to treatment or medication:	3.675	77
29 Staff encourage me to do things that are meaningful to me:	3.649	77
30 Staff stood up for me to get the services and resources I needed:	3.545	77
31 Staff treat me with respect regarding my cultural background:	3.519	77
32 Staff listen carefully to what I say:	3.597	77
33 Staff lack up-to-date knowledge on the most effective treatments:	1.757	70
34 MH staff interfere with my personal relationships:	1.375	72
35 Mental health staff help me build on my strengths:	3.545	77
36 My right to refuse treatment is respected:	3.554	74
37 My treatment plan goals are stated in my own words:	3.640	75
38 The doctor worked with me to get on medications that were most helpful to me:	3.452	73
39 I am treated like a psychiatric label rather than as a person:	1.467	75
40 I can see a therapist when I need to:	3.348	69
41 My family gets education or supports they need to be helpful to me:	3.052	58
42 I have information or guidance to get the services and supports I need, both inside and outside my mental health agency:	3.351	77

Portsmouth

ROSI 42 Items: % Responding by Item 7/1/2014 to 6/30/2015

	N	77		
	Yes	No	N/A	Blank
1 There is at least one person who believes in me:	95%	5%	0%	0%
2 I have a place to live that feels like a comfortable home to me:	77%	18%	4%	1%
3 I am encouraged to use consumer-run programs:	79%	6%	13%	1%
4 I do not have the support I need to function in the roles I want in my community:	14%	83%	3%	0%
5 I do not have enough good service options to choose from:	17%	79%	4%	0%
6 Mental health services helped me get housing in a place I feel safe:	52%	14%	34%	0%
7 Staff do not understand my experience as a person with mental health problems:	17%	79%	3%	1%
8 The mental health staff ignore my physical health:	10%	90%	0%	0%
9 Staff respect me as a whole person:	99%	0%	0%	1%
10 Mental health services have caused me emotional or physical harm:	5%	94%	1%	0%
11 I can not get services when I need when I need them:	12%	88%	0%	0%
12 Mental health services helped me get medical benefits that meet my needs:	81%	12%	8%	0%
13 MH services led me to be more dependent - not independent:	36%	62%	1%	0%
14 I lack the information or resources I need to uphold my client rights and basic human rights:	16%	83%	1%	0%
15 I have enough income to live on:	35%	62%	3%	0%
16 Services help me develop the skills I need:	90%	6%	4%	0%
17 I have housing that I can afford:	48%	43%	8%	1%
18 I have a chance to advance my education if I want to:	64%	22%	13%	1%
19 I have reliable transportation to get where I need to go:	65%	34%	0%	1%
20 Mental health services helped me get or keep employment:	23%	22%	55%	0%
21 Staff see me as an equal partner in my treatment program:	90%	9%	1%	0%
22 Mental health staff support my self-care or wellness:	94%	6%	0%	0%
23 I have a say in what happens to me when I am in crisis:	82%	13%	4%	1%
24 Staff believe I can grow, change and recover:	88%	9%	3%	0%
25 Staff use pressure, threats, or force in my treatment:	3%	92%	5%	0%
26 There was a consumer peer advocate to turn to when I needed one:	32%	39%	29%	0%
27 There are consumers working as paid employees in the mental health agency where I receive services:	13%	53%	32%	1%
28 Staff give me complete information in words I understand before I consent to treatment or medication:	95%	5%	0%	0%
29 Staff encourage me to do things that are meaningful to me:	94%	6%	0%	0%
30 Staff stood up for me to get the services and resources I needed:	88%	12%	0%	0%
31 Staff treat me with respect regarding my cultural background:	87%	13%	0%	0%
32 Staff listen carefully to what I say:	95%	5%	0%	0%
33 Staff lack up-to-date knowledge on the most effective treatments:	19%	71%	9%	0%
34 MH staff interfere with my personal relationships:	10%	83%	6%	0%
35 Mental health staff help me build on my strengths:	88%	12%	0%	0%
36 My right to refuse treatment is respected:	83%	13%	4%	0%
37 My treatment plan goals are stated in my own words:	90%	8%	3%	0%
38 The doctor worked with me to get on medications that were most helpful to me:	81%	14%	5%	0%
39 I am treated like a psychiatric label rather than as a person:	13%	84%	1%	1%
40 I can see a therapist when I need to:	71%	18%	9%	1%
41 My family gets education or supports they need to be helpful to me:	52%	23%	25%	0%
42 I have information or guidance to get the services and supports I need, both inside and outside my mental health agency:	82%	18%	0%	0%

Note: For items 1-16, Yes = "Agree, Strongly Agree" No= "Disagree, Strongly Disagree". For items 17-42 Yes = "Often, Almost Always/Always" No= "Sometimes, Never/Rarely". For all items, N/A = "Does Not Apply to Me" Blank = No response

ROSI Recovery Domain Scores Defined: Portsmouth - 7/1/2014 to 6/30/2015

There are 8 domain scores in the ROSI survey calculated from selected survey statements as shown below. Negatively worded statements (e.g., "I do not have enough good service options to choose from." are reverse coded and an average domain score is then calculated for each survey when no more than one third of the items in the domain are missing or answered, "does not apply to me".

Meaningful Activities 3.255

Meaningful Activities involves the findings that work, education, voluntary and/or group advocacy activities that are meaningful to the individual help facilitate recovery.

- 18. I have a chance to advance my education if I want to = 3.2
- 20. Mental health services helped me get or keep employment = 2.7
- 29. Staff encourage me to do things that are meaningful to me = 3.6

Basic Material Resources 2.977

Basic Material Resources involves the findings that recovery from mental illness is incumbent on basic material resource needs being met.

- 2. I have a place to live that feels like a comfortable home to me = 3.2
- 6. Mental health services helped me get housing in a place I feel safe = 3.0
- 12. Mental health services helped me get medical benefits that meet my needs = 3.2
- 15. I have enough income to live on = 2.2
- 17. I have housing that I can afford = 2.7
- 19. I have reliable transportation to get where I need to go = 3.0
- 30. Staff stood up for me to get the services and resources I needed = 3.5

Peer Support 2.401

Peer Support involves the findings that peer support and consumer operated services in a myriad of forms facilitate recovery.

- 3. I am encouraged to use consumer-run programs (for example, support groups, drop-in centers, etc.) = 3.3
- 26. There was a consumer peer advocate to turn to when I needed one = 2.4
- 27. There are consumers working as paid employees in the mental health agency where I receive services = 1.5

Choice 3.447

Choice involves the findings that having choices, as well as support in the process of making choices, regarding housing, work, social, service, treatment as well as other areas of life facilitate recovery.

- 5. I do not have enough good service options to choose from = 1.9 (reversed)
- 23. I have a say in what happens to me when I am in crisis = 3.5
- 28. Staff give me complete information in words I understand before I consent to treatment or medication = 3.7
- 36. My right to refuse treatment is respected = 3.6

Social Relationships 3.416

Social Relationships involves the findings concerning the roles social and personal relationships play in facilitating recovery.

- 1. There is at least one person who believes in me = 3.5
- 4. I do not have the support I need to function in the roles I want in my community = 1.9 (reversed)
- 34. Mental health staff interfere with my personal relationships = 1.4 (reversed)

Formal Service Staff 3.483

Formal Service Staff involves the findings as to the critical roles formal service staff play in helping or hindering the recovery process.

- 7. Staff do not understand my experience as a person with mental health problems = 1.9 (reversed)
- 9. Staff respect me as a whole person = 3.5
- 21. Staff see me as an equal partner in my treatment program = 3.6
- 24. Staff believe that I can grow, change and recover = 3.6
- 31. Staff treat me with respect regarding my cultural background (race, ethnicity, religion, language, age, sexual orientation). = 3.5
- 32. Staff listen carefully to what I say = 3.6
- 33. Staff lack up-to-date knowledge on the most effective treatments = 1.8 (reversed)
- 37. My treatment plan goals are stated in my own words = 3.6

Formal Services 3.426

Formal Services involves the findings that formal service systems' culture, organization, structure, funding, access, choice, quality, range, continuity and other characteristics can help or hinder the process of recovery.

- 8. The mental health staff ignore my physical health = 1.7 (reversed)
- 10. Mental health services have caused me emotional or physical harm = 1.6 (reversed)
- 11. I cannot get the services I need when I need them = 1.8 (reversed)
- 22. Mental health staff support my self-care or wellness = 3.6
- 25. Staff use pressure, threats or force in my treatment = 1.1 (reversed)
- 35. Mental health staff help me build on my strengths = 3.5
- 38. The doctor worked with me to get on medications that were most helpful for me = 3.5
- 39. I am treated as a psychiatric label rather than as a person = 1.5 (reversed)
- 40. I can see a therapist when I need to = 3.3
- 41. My family gets the education or supports they need to be helpful to me = 3.1
- 42. I have information and/or guidance to get the services and supports I need, both inside and outside my mental health agency = 3.4

Self/Holism 2.993

Self/Holism involves the findings that characteristics that relate to one's sense of self, such as self-reliance, as well as having a holistic and human rights focus can facilitate recovery and other such characteristics, such as low self-esteem, can hinder recovery.

- 13. Mental health services led me to be more dependent, not independent = 2.3 (reversed)
- 14. I lack the information or resources I need to uphold my client and basic human rights = 1.9 (reversed)
- 16. Services help me develop the skills I need = 3.1