



Storm-Related Safety Issues

As a result of the storm, there are some safety issues across Hampton Roads and the City of Portsmouth including downed trees, limbs, and storm debris, traffic signal outages, and power outages. Please be aware, exercise extreme caution, and please be safe! Always consider a power line as active and energized! Stay away from them, at least 30 feet, and immediately report them to Dominion Energy at **866-366-4357**.

Here is some power line safety information from Dominion's website:

Power Line Safety

- **Stay at least 30 feet away** from downed lines - consider them **energized and dangerous!**
- Electricity travels! Never touch a power line with any part of your body or with objects.
 - Electricity can move through conductive materials like water, metal, wood, aluminum, string and plastics.
- Keep away from heavily flooded and debris-laden areas; power lines could be buried underneath.
- Protect your pets! Keep your pets as far away from lines as possible.
- If a power line should fall on your vehicle:
 - Stay inside the vehicle until help arrives.
 - Warn others not to touch the vehicle and have them call for help.
 - If you must leave the vehicle, jump as far away as possible with both feet landing on the ground at the same time. **Don't touch the vehicle and the ground at the same time.**
- If someone makes contact with a downed power line, don't try to rescue them because you risk becoming a victim yourself. **Call 911.**

If you see it, report it!

- Call us at **866-366-4357**. It's important to remain on the call and speak with a representative to report the downed line.
- Be prepared to provide as much information about the location and condition of the line as possible. This helps us secure the line and ensure safety as soon as possible.
- We respond to every downed line call.
- **Not all downed lines are power lines.**
 - First, we will assess all downed lines as our priority is safety.
 - We then mark the line to identify it - yellow tape if it is electrical wire, orange tape if it belongs to another utility.

- As crews are available, they complete final repairs as quickly and safely as possible.
- **Stay back at least 30 feet** until the line is repaired.